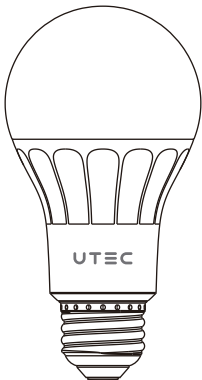


# Smart Wi-Fi LED Bulb

User Guide  
A19-C3 (V1.0)



## Smart Bulb Terms & Policies

By using UTEC product, you agree to be bound by the UTEC Privacy Policy. Please read all applicable terms, rules, policies and usage provisions at [www.utec.life.com/pages/privacy](http://www.utec.life.com/pages/privacy)

## Safe Warning

1. Turn off power before installation or removal. Do not disassemble the device.
2. Operating Temperature between  $-4^{\circ}\text{F}$  ( $-20^{\circ}\text{C}$ ) to  $104^{\circ}\text{F}$  ( $40^{\circ}\text{C}$ ).
3. No water resistance, indoor use only.
4. Avoid connecting your Bright to a lamp or fixture controlled by a dimmer switch, as this may cause undesired behavior.

## Set up with Matter

This is a Matter-certified device. You can integrate it into any Matter ecosystem you prefer for easy control. Such as Apple Home, Alexa, Google Home and SmartThings.



Watch Setup Videos

Please scan the QR code to watch setup videos, or visit:

<https://utec.life/matter/A19/guide>

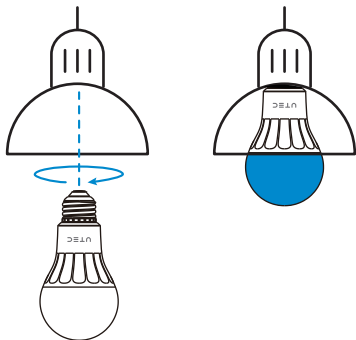
## Need Help?

For technical documents and more

Please visit: [support.utec.life.com](https://support.utec.life.com)

or call: [1-844-439-8832](tel:1-844-439-8832)

## Installation Instructions



1. Screw in the bulb and power on the light.
2. Turn the bulb switch off and on five times, with a 2-second pause between each action, the bulb will light up light green, then enter Matter setup mode.
3. Connecting light bulbs to the internet using the matter ecosystem.

## Before You Start

1. Make sure you have a supported Matter controller and the associated smart home app for binding. This is required to connect and manage Matter devices on your home network.

For instance, Echo Device and Alexa App, Apple Home Pod and Apple Home App, Nest Device and Google Home, SmartThings Hub and SmartThings App.

2. Connect to Wi-Fi:

Make sure your smartphone and Matter-supported controller are connected to your router's 2.4 GHz Wi-Fi. If you're not sure if your router is broadcasting a 2.4 GHz Wi-Fi connection, check with your router manufacturer or provider.

3. Matter Setup Mode:

Turn on the bulb and the device enter the Matter setup mode, configure the app within 15 minutes of turning on the bulb. If missed, simply turn your device off and then back on.

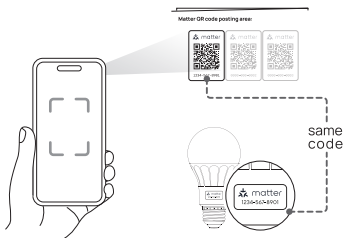
## How to Set Up

**\*Setup processes may vary between different apps.**

1. Turn on Bluetooth on your phone.
2. Make sure the bulb will light up light green, then enter Matter setup mode.
3. Open the Smart Home app and scan the Matter QR code, or enter the numeric code. Follow the instructions within the app to complete the setup.

## Note:

The matter QR code or enter the numeric code on the scanning sticker must be the same as that on the device to be connected to the Internet. As shown in the diagram below.



## Regarding the Matter Code:

The original Matter code can only be used for setup in one app (you can reuse it after a device reset).

1. If you want to integrate your device with another ecosystem after binding it to Matter. Use the Matter app to share your device with other platforms.
2. If you want to bind your device to a different ecosystem and disconnect from the current one, you should first remove the device from the app, then reset the bulb. Reset it to factory settings and enter Matter setup mode.

# UTEC

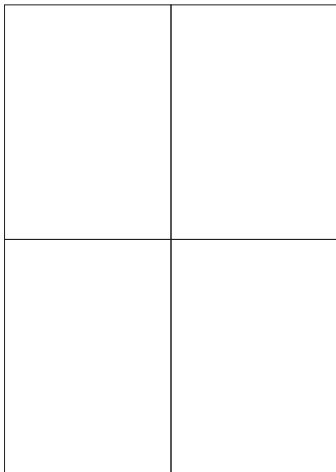
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Engineered by Xthings, assembled in China.

## Matter QR code posting area:



## FAQ

### 1. How to reset a smart bulb to enter Matter setup mode.

A. Removing via the smart home app.

B. Turn the bulb switch off and on five times, with a 2-second pause between each action. The bulb will light up light green.

## **2. The device cannot be found.**

**A.** Network configuration (device is in factory default mode): Please turn the light bulb on. The setup state of entering Matter only lasts for 15 minutes. If the time has passed, please repeat this process.

**B.** Make sure that your Matter Center (or Matter Controller, which is required to provide an ecosystem that can be paired with Matter-certified devices) and smart home application firmware are updated to support Matter.

**C.** Multi-ecosystem network configuration (devices are configured and shared with other gateways/APPs): Please confirm that all devices are in the same local area (connected to the same router) and device pairing mode is turned on.

## **3. Failed to add device.**

**A.** Make sure that the phone using the App is connected to 2.4G Wi-Fi, and the gateway/controller is also connected to the same Wi-Fi.

**B.** You can try to restart the gateway/controller, APP or mobile phone.

## **4. Unable to set up the already connected Matter device with other smart home systems.**

**A.** If your Matter-enabled device is not displayed or the pairing code cannot be created on the paired application. Please restart your Matter-certified device.

**B.** Do not create pairing codes in the apps of multiple smart home systems continuously. If the pairing code you created the first time is not used or has not expired, the pairing codes you create subsequently will not work.

**C.** Make sure to complete the setup process before the pairing code expires.

Note: In Google Home, the code expires 3 minutes after it is generated. In Apple Home, the code expires 5 minutes after it is generated. In Alexa, the code expires 15 minutes after it is generated. In Samsung SmartThings, the code expires 15 minutes after it is generated.

**D.** Make sure your Matter device keeps the pairing code page open in the app when you enter the numeric code (or scan the QR code) to pair with other apps.

**E.** If your device still cannot connect, restart your Matter Hub and Smart device. Clear the app cache and restart your phone. Then try to set up the device normally.

## FCC Warning

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: (1) Reorient or relocate the receiving antenna. (2) Increase the separation between the equipment and receiver. (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. (4) Consult the dealer or an experienced radio / TV technician for help.

### Cautions:

Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. The device has been evaluated to meet general RF exposure requirement. This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

## IC warning statements:

RSS-GEN ISSUE 5, 8.4 User manual notice

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device. The digital apparatus complies with Canadian CAN ICES-3 (B)/NMB-3(B).

FCCID: 2AC7Z-ESPC3MINI1

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